

BITS AND BYTES from ITS

 **SAN DIEGO COUNTY**
OFFICE OF EDUCATION
INTEGRATED TECHNOLOGY SERVICES

TAPD PROFESSIONAL LEARNING UPDATE FOR SAN DIEGO COUNTY TECHNICAL STAFF



School district CTOs continue to advocate for technical professional learning and resources within K-12 education. During the 2017-18 school year San Diego County Office of Education's Integrated Technology Services division partnered with Oceanside Unified

School District, National School District, Vista Unified School District, Escondido Union High School District, and Carlsbad Unified School District to provide twelve high-quality technical professional learning opportunities to San Diego County school district IT professionals. SDCOE Integrated Technology Services was awarded \$330,000 in Technical Assistance and Professional Development Program (TAPD) grant funds to support San Diego County CTOs with targeted technical training for their staff.

Sandra Arellano, San Diego Unified School District Software Systems Coordinator shared, "We all greatly appreciated the TAPD Cisco Call Manager training opportunity. The training helped gain a greater understanding of Call Manager. We all had many aha moments. The training has made such a positive impact on the team's morale. Team members returned motivated to work. They are eager to apply what they learned. They are optimistic of the systems potential and excited on the possibility of implementing new features. The collaboration opportunity with technicians from other local school districts was also a valuable experience. It was interesting to learn about the challenges they experience with the system and how they overcome them. We are very thankful to SDCOE and the Technical Assistance and Professional Development Program for making this possible."

Registration links for these technical trainings are available on the [SDCOE TLP website](#). SDCOE ITS team will be sharing information with district CTOs about possibilities for additional TAPD professional learning opportunities for the 2018-19 school year.